# Get a birth certificate

## Information for Aboriginal and/or Torres Strait Islander young people

February 2025

This fact sheet is for **Aboriginal and/or Torres Strait Islander young people (under 18 years)** accessing their birth certificate. We can assist you with this process.

## Your certificate

You may be asked for your birth certificate when you apply for a drivers licence or open up a bank account.

Anyone can apply for their own birth certificate.

You can apply for your birth certificate:

* Online at [bdm.vic.gov.au](https://www.bdm.vic.gov.au/get-birth-certificate)
* Using a paper form and mailing it to BDM (If you need a paper form, call 132 842)
* In person at a [Justice Service Centre](https://www.justice.vic.gov.au/service-locations).

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| QR code to bdm.vic.gov.au/get-birth-certificate | Scan the code to order your birth certificate, or visit [bdm.vic.gov.au/get-birth-certificate](https://www.bdm.vic.gov.au/get-birth-certificate) |

## What is the process?

There are four steps you will be asked to complete to get your birth certificate.

### 1. Apply

You can apply online or we can give you a paper application form.

The form will ask where you were born and your parent(s)’ names.

If you apply online, you’ll need an email address.

There are some questions you must fill in if you apply online.

This means that you might not be able to apply online if you don’t know all the information.

If you need a paper form, call the Marguk-bulok koolin-ik Team (Aboriginal Outreach) on 0436 528 245 or email them at [bdm.koori@dgs.vic.gov.au](mailto:bdm.koori@dgs.vic.gov.au)

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| QR code to bdm.vic.gov.au/get-birth-certificate | **Scan the code to fill in the online form, or visit** [**bdm.vic.gov.au/get-birth-certificate**](https://www.bdm.vic.gov.au/get-birth-certificate) |

### 2. Prove your identity

You’ll be asked to provide BDM with your identity documents. This is to make sure that we are giving your certificate to the right person.

Examples of identity documents include:

* Driver licence or learner permit
* Medicare card
* School identity card
* Immunisation records
* Passport.

Find out about identity documents you can use at [bdm.vic.gov.au/proof-identity](https://www.bdm.vic.gov.au/proof-identity)

If you don’t have identity documents, please contact the Marguk-bulok koolin-ik Team at [bdm.koori@dgs.vic.gov.au](mailto:bdm.koori@dgs.vic.gov.au). There may be other documents you can use.

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| QR code to bdm.vic.gov.au/proof-identity | **Scan the code to learn how to prove your identity, or visit** [**bdm.vic.gov.au/proof-identity**](https://www.bdm.vic.gov.au/proof-identity) |

### 3. Pay

Certificates cost money.

For online applications, we accept credit or debit card, and BPAY.

For paper applications, we accept cheque and money order.

If you can’t afford to pay for the certificate, we may be able to help you. For example, this might be if:

* You are in out-of-home care
* You or your parent/ guardian are experiencing financial hardship, or
* You are experiencing homelessness.

If you’re experiencing hardship, you can ask us not to charge the fee for certain certificates or registrations. This is called a fee waiver.

You can contact us for more information.

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| QR code to bdm.vic.gov.au/financial-hardship-fee-waiver | Scan to learn more about how we can assist with fees, or visit [bdm.vic.gov.au/financial-hardship-fee-waiver](https://www.bdm.vic.gov.au/financial-hardship-fee-waiver) |

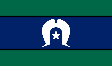
### 4. Delivery times

This process takes time. We’ll post your certificate to the address you put in your application.

Check our current processing times if you want to know more.

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| QR code to bdm.vic.gov.au/certificate-turnaround-times | **Scan the code to see how long it may take, or visit** [**bdm.vic.gov.au/certificate-turnaround-times**](https://www.bdm.vic.gov.au/certificate-turnaround-times) |

## Need assistance? Contact us

Our **Marguk-bulok koolin-ik Team** (Aboriginal Outreach) is here to support Aboriginal and/or Torres Strait Islander people access our services.

A Marguk-bulok koolin-ik Team member can explain the process of getting a birth certificate to you. You can contact them by:

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| QR code to bdm.vic.gov.au/contact-us | Scanning the code or visiting [bdm.vic.gov.au/contact-us](https://www.bdm.vic.gov.au/contact-us)  Calling 0436 528 245  Emailing [bdm.koori@dgs.vic.gov.au](mailto:bdm.koori@dgs.vic.gov.au) |

### Other help

You can ask someone you trust to help you apply. Your parent(s) or legal guardian(s) can read more about getting a birth certificate at [**bdm.vic.gov.au/get-birth-certificate**](https://www.bdm.vic.gov.au/get-birth-certificate)